



FRED DOUGLAS
SOCIETY

Uniting Health, Heart and Home

Fred Douglas Lodge

Visitation and Social Leave Guidelines

Visiting Hours

9:00am – 8:00pm Daily - Visitor door codes become inactive at 8pm.

Virtual Visits

By appointment only. Please call 204-586-8541 ext. 123 to schedule visits with the Recreation Manager.

Visitor Log

Visitors are required to sign in on the Visitor Log. The visitor log is important for safety and security purposes, as well as in the event of an outbreak in the Lodge, contact tracing will be conducted using the information in the log.

Entry to facility

Self screen: Anyone entering the facility must continue to self-screen prior to entry. If you are ill or feel sick, please stay home. Visitors who are not well, should not visit. You are welcome to visit once you are feeling well.

If you have the COVID-19 virus, the flu or any other communicable diseases and were in contact with a resident, please inform the unit nurse as soon as possible to ensure the resident can be isolated and tested to help prevent outbreaks in the facility.

Hand hygiene must be performed when entering / leaving the facility. If your loved one is in isolation or on precautions, infection and control protocols must be followed as directed by the unit nurse.

Visiting Spaces

Visitors may visit in the common spaces (e.g Fireside Lounge, Café Dining) but must remain physically distanced from other residents,



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visitors, and staff. Visitors to the facility are not permitted to dine or congregate in the main dining room.

Visitors may participate in Recreational and Spiritual Care programs when the facility is not experiencing an outbreak.

Pet Visits

Pets are permitted but the pet must be registered with the Recreation Department. Only one pet may visit at a time. Please contact the recreation manager at 204-586-8541 ext. 123 to obtain more information.

Pets cannot visit other residents.

Mask Use

The facility provides care to vulnerable populations. For everyone's safety, masks will be available and strongly recommended but will not be required.

Please keep in mind that residents and loved ones can request that visitors within their space wear masks, if not physically distanced. Please respect our residents request to wear a mask to ensure their safety and comfort.

Similarly, symptomatic residents will be asked to wear a mask for the safety of everyone around them.

N.B - visitors will be required to wear a medical mask or other PPE when the facility is experiencing an outbreak or where precautions are posted (e.g in orange or red Zones).

Physical Distancing

Physical distancing is encouraged but will not be enforced except during outbreaks or where precautions are posted (e.g in orange or red Zones).

In outbreaks, residents will be restricted to 1 or 2 visitors at a time.



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Visitors are encouraged not to overcrowd resident spaces at any time. Resident rooms can comfortably accommodate two to three visitors.

Designated VS General Visitors

Designated Visitors are visitors who help with providing care or support residents with decision making. During an outbreak only 2 designated visitors will be permitted to a resident in an orange or red zone. Designated visitors should not visit at the same time during outbreaks. Please note that **designated visitors must remain consistent and will only change in extenuating circumstances.**

General Visitors are those who visit residents for social reasons. They are not involved in the care of the resident.

Visitation by general visitors will be impacted in the case of an outbreak in the facility.

- **General visitors are not permitted visits during an outbreak or to an orange or red zone resident except in End-of-Life situations.**
- Designated Caregivers will be permitted access to orange and Red Zone residents during an outbreak.

Enjoying Meals with Residents

Visitors to the Lodge are able to enjoy a meal with their loved one in Café Dining or by the Fireside Lounge.

Visitors have the option of bringing their own meal or purchasing a meal card from the Lodge. The card can be purchased at Info/Cashier at a cost of \$150, which is good for 10 meals. At the present time the card can only be used for suppertime meals. There is no expiration date on the card. **Single meal ticket purchases are not available.**

The kitchen requires at least 24 hours' notice for meal reservations. Please call the kitchen at extension 121 to make reservations. The



kitchen staff will need your name, the number of meals being requested and the day of the reservation.

The family dining room continues to be available for larger gatherings at a rate of \$50. At least two (2) days advance notice is required for use of the room. Please call the Support Services Manager at 204-586-8541 ext. 122 to reserve the room.

Social Leaves / Short Stay Absences

Social leaves are permitted as follows:

Leave of Absence: A period of time when a Resident is absent from the facility for 1 day or longer.

Short Term Social Leave : A period of up to 3 days leave from the facility at any time during the course of one week (Monday to Sunday).

Long Term Social Leave: A total of up to 21 days leave from the facility during the fiscal year (April 1- March 31). Extensions of Long Term Social Leaves shall be approved by the Executive Director of the WRHA Long Term Care Program. Requests for extensions of the Long Term Social Leave shall be made one month in advance if the leave is planned outside the province and one week in advance if the leave is within the province. If approval is not granted, the Resident shall be reviewed for potential discharge following the 21st day. The Resident shall continue to be responsible to pay the Authorized Daily Charge to the facility during time away from the facility.

When a Leave of Absence is granted, the resident's care plan shall be reviewed with the Resident and/or family. If there is concern about the Resident's safety, the leave shall not be granted unless the identified risks are resolved.

Residents / Family members are encouraged to provide 24 hours notice for short term absences and one week's notice for long term absences.